

NATROAD CONFERENCE TERMS AND CONDITIONS

By registering, delegates and participants agree to the booking terms and conditions below:

- The person making this booking warrants that he/she has the authority to do so on behalf of the named business and binds the business to this agreement.
- Should you wish to cancel your booking, we require 14 days' notice in writing, and you will receive a 50% refund. Refunds after this date will be made at the discretion of the Chief Executive Officer.
- If for any reason this event does not go ahead, you will be notified as soon as possible and refunded in full.
- To avoid disappointment, please register your partner/s and guest/s up front i.e. at the time of registration. If you do not advise us that your partner/s or guest/s are attending the functions ahead of the conference, we may not be able to accommodate them due to limitations on capacity.
- All transactions are in \$AUD.
- **Image release:** In registering for the NatRoad 2021 Conference delegates grant permission to NatRoad, its agents and others working under its authority, to take and to have full and free use of video/photographs containing their image/likeness. It is understood these images may be used for promotional, news, online/multimedia, research and/or educational purposes by and for NatRoad. Delegates agree that they are not entitled to remuneration, residuals, royalties or any other payment from NatRoad in respect of their image/likeness or its use. Delegates release, discharge, and hold harmless, NatRoad and its agents from any and all claims, demands or causes of actions that they may have by reason of anything contained in the photographs or video. Should a delegate not agree to the above image release, they must advise NatRoad by contacting (02) 6295 3000 or conference@natroad.com.au
- **Privacy notice:** NatRoad is concerned with the protection of your privacy. We support the privacy principles contained in the Privacy Act 1988 (Cth), as amended. NatRoad collects and stores your personal information for the purposes of providing membership services and the services related to this event. Here is how your data may be used:
 - **Communication from NatRoad:** NatRoad may use your details to promote products and services in the form of email communications and/or other types of communication. Email conference@natroad.com.au if you would prefer not to receive communications from NatRoad.
 - **For the purposes of the event:** Your details may be provided to parties directly related to the conference including the conference registration manager, venues and accommodation providers for the purpose of room bookings, catering needs and other conference options.
 - **Communication from third parties:** You consent to your details as given in your registration (or any subsequent amendment) being included in the Delegate List produced for the conference and given to event sponsors and exhibitors. For more information, please contact conference@natroad.com.au.

[View NatRoad's full privacy policy.](#)

- **Program:** NatRoad reserves the right to change the program at any time. Every effort will be made to ensure a program of an equivalent standard.
- **Registration Notice:** NatRoad member registration rates are not transferable to non-NatRoad members. By selecting a member registration rate, it is agreed that the registrant is a current financial member of NatRoad and that the registration is made in the NatRoad member's name only. A breach of this condition may result in a cancellation of an event registration.
- **Registration and Payment:** Payment in full is required by the event date in order to attend.
- **Sharing registrations:** One registration may not be utilised by several individuals.
- **Substitutions:** Should a registrant be unable to attend, they may send one substitute in their place. NatRoad must be notified of all substitutions prior to the event. Refer to 'Registration Notice' above. This clause only applies to conference registration and not accommodation or flights. Should you wish to substitute your registration it is essential for you to call NatRoad on (02) 6295 3000.

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Accommodation:

InterContinental Sanctuary Cove Resort

Any cancellation within 7 days of arrival will be at a loss of 50% of the booking total and any cancellation within 48hrs will be at a loss of 100% of booking total. If cancellation is due to border closures etc we can offer a hold on all funds in our system to be used later. Delegates will be required to prove this is the cause.

Azzura Greens Resort

Any cancellation before 14 days of arrival will be at a loss of the \$200.00 non-refundable deposit. Any cancellation within 7 days will be at a loss of 50% of the booking total and any cancellation within 48hrs will be at a loss of 100% of booking total. If cancellation is due to border closures etc we can offer a hold on all funds in our system to be used later. Delegates will be required to prove this is the cause.