

NHVR'S OPERATIONAL VISION

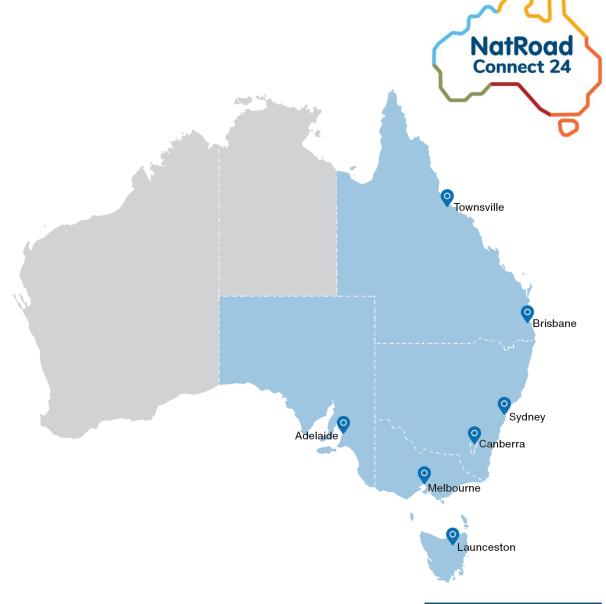
Michelle Tayler

NHVR Executive Director, Corporate Affairs



THE NHVR IN 2024

- The NHVR is celebrating 10 years since we commenced enforcing the Heavy Vehicle National Law.
- Our journey to becoming Australia's single national heavy vehicle regulator was completed this year with Queensland's transition to the NHVR in April 2024.
- Our purpose is to enable safe and efficient heavy vehicle movements for the benefit of all road users.
- The NHVR takes an inform, educate and enforce approach to compliance.





QUEENSLAND TRANSITION TO THE NHVR







- On 20 April 2024, heavy vehicle regulatory services transitioned from Transport and Main Roads (TMR) to the NHVR, with a new head office located in Townsville.
- Queensland is now the NHVR's Northern Region, joining our Central and Southern regions in leading on-road operational service delivery.
- 160 new employees joined the NHVR, with 110 of them transferring from TMR.
- The NHVR has 14 regional homebase locations across QLD, and a satellite office in Mt Isa.
- The NHVR appointed Kelli Ready as Director for Northern Region.



QUEENSLAND'S FUTURE FOCUS

The NHVR will focus on:

- o Continuing to work closely with TMR to continue to identify interception sites that may require safety or infrastructure upgrades.
- o Better separation from live traffic lanes.
- o Trailer mounted ANPR cameras.









NHVR OPERATIONS OVERVIEW

- Our Operations division has over 700 staff, with three key divisions:
 - o National Compliance Services
 - o Service Delivery
 - o On-Road Operations
- Our teams within these divisions include:
 - o Compliance services
 - o Safety Assurance
 - o National Operations
 - o Contact Centre
 - o Compliance Monitoring
 - o Training

- o Analyst, Intelligence & Risk
- o Agreements & On Roads

 Procurement
- o Access & Accreditation
- o Harmonisation









NHVR OPERATIONAL OUTLOOK





- We want to deliver a national, borderless operation.
- A priority is ensuring road-side intercept sites and infrastructure are used strategically.
- We aim to identify and focus on risks, and continue to promote safety within industry.
- Our Operations team continues to deliver on-road safety and compliance programs to reduce the heavy vehicle road toll and prevent serious injuries.



SAFETY AND COMPLIANCE ACTIVITY



- Our approach is to 'inform, educate and enforce'.
- We believe education is key and want industry to be able to understand and comply with their safety duties.
- From January to June this year, our officers have already spent 3,658 hours on driver education, with 1,650 hours spent on work diaries alone.







SHARING OUR INFORMATION WITH INDUSTRY

Operator Regulatory Performance Program

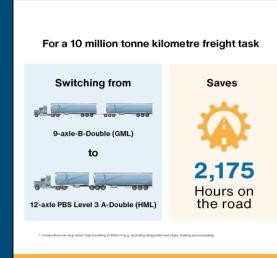


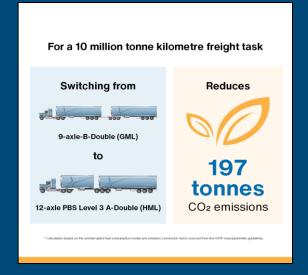




ACCESS & PRODUCTIVITY TOOLS

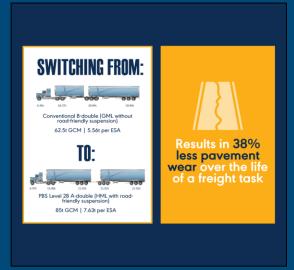














Connect 24



DATA SHARING WITH OTHER AGENCIES



- Regulatory Partners Program
- Data sharing agreements with LEAs to obtain one view of HVNL compliance actions.
 - SAPOL commenced and on going
 - VICPOL commenced and on going
 - NSWPF proposed options paper disseminated
 - QPS proposed options paper disseminated
- Participation in HVRF, EU and National Working Groups across all participating jurisdictions





Moving our Focus

NatRoad Connect 24

Operator Intervention Approach Program

- Utilises various risk assessment and intelligent sources to identify operators demonstrating a level of recidivist offending.
- Once identified, the NHVR makes contact to arrange a visit by SCOs to provide education and guidance in relation to Safety Management Systems.
- Operators continue to be monitored for risk following the education.
- Aim of this program is to undertake early education-based interventions to correct compliance behaviours to avoid other regulatory interventions or safety incidents.

Off Road investigations team

- Increases ability to exercise compliance and enforcement functions in relation to off road parties.
- Develops standing monitoring function for all duty holders
- Increases rate of adoption of technologically or system-based safety and compliance solutions practices.
- The goal of the team is to influence upstream decision-makers to improve compliance and reduce impact of unsafe practices.



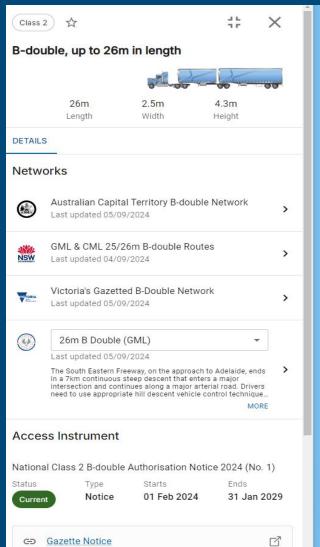


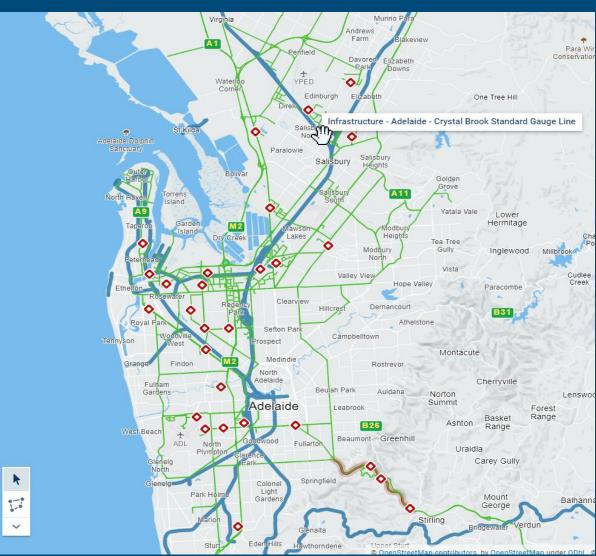


- The Risk Based Heavy Vehicle Inspection
 Scheme aims to establish a framework for the
 delivery of a national regime of scheduled,
 risk-based heavy vehicle inspections
 managed by the NHVR.
- The NHVR has collaborated with jurisdictions and industry to develop policies and standards for the scheme.



ADVANCING OUR TECHNOLOGY









IMPROVING ACCESS AND EFFICIENCY THROUGH THE MEDITINECT 24







PRODUCTIVITY FOR INDUSTRY



Heavy Vehicle Productivity Plan

Areas of focus

- Use data to boost productivity and streamline access across borders.
- Responsive efforts to keep trucks moving when disasters strike.
- Provide information and tools that inform consistent and quicker decisions.
- Lead the reform of the PBS scheme in line with the HVNL review.
- Provide the uptake of newer, cleaner and safer vehicles.

Outcomes we want to achieve

- Protect and enhance the productivity and resilience of heavy vehicle operations.
- Achieve zero deaths and serious injuries on our roads by 2050.
- Reach net zero emissions by 2050.

Public consultation

- Draft released for submissions and feedback from July 2024.
- Final plan by December 2024.





Thank you

